

DELIVERY TERMS & CONDITIONS

- Delivery drivers can assist with unloading where appropriate and no risk to their safety or others in proximity is obvious.
- Clay drivers cannot operate third party lifting equipment away from the ClayWarehouse.
- Unloading slabs by hand is not permitted. If clients are persistent then in special cases a discussion can be had with Louis Livramento and a decision can be made by him alone.
- Please ensure you have the correct offloading equipment for large format slabs. Call our office if you are unsure as to the offloading process.
- For private residence/site deliveries client to notify us pre-delivery of any parking or time restrictions. Parking costs must be notified in advance of delivery. Parking cost will be added to the order value.
- Delivery notes and collection notes are binding, ensure the accuracy of the information prior to signing.
- For returns refer to Terms & Conditions of the Trade.
- Infinity Porcelain slabs are generally consistent in tone and colour, however as with other man-made products such as paint, pre-cast masonry, fabric, and plastics there are shade and colour variations between batch runs.
- It is the design team's responsibility together with the fabricator and installer to view and approve the Infinity slabs that are to be used for all projects before cutting takes place, especially if an exact match to a sample is critical.
- No claims will be entertained for material that has been cut or installed which varies from Infinity samples or images used.
- Slabs can always be viewed at the Clay warehouse prior to delivery.